



PRIVACY NOTICE

First Federal Insurance Services, L.L.C. (A member of Community Financial Insurance Center, L.L.C.)

As a customer of First Federal Insurance Service, L.L.C. we value our customer relationships. We want you to understand how we use the information you provide and our commitment to ensuring your personal privacy.

Information We Collect

We collect nonpublic personal information about you as required by the insurance companies including:

- Information we receive from you on applications or required questionnaires, such as your occupation, current employer and social security and driver's license numbers;
- Information about your transactions with us, our affiliates, or previous insurers; such as your policy coverage, claim information, premiums and payment history;
- Information we receive from a consumer reporting agency such as Experian which is obtained for the purpose of ascertaining credit histories. These reports are obtained as underwriting tools to determine bill paying habits and credit worthiness. These reports are not subject to race; gender or income. Motor vehicle reports may also be requested from the State to disclose driving history.

Information We Share

We do not disclose any nonpublic personal financial information about our customers or former customers to anyone, except as permitted by law.

For example, we may disclose nonpublic personal information about you to market your insurance coverage directly with insurers and providers. We may also disclose all the information we collect, as described above, to companies that perform marketing services on our behalf or to other insurers or providers with whom we have joint marketing agreements.

Information Security

We restrict access to nonpublic personal financial information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with federal and state regulations to guard your nonpublic personal information.