

24-Hour Account Information BY PHONE



Easy account access!

Accessing account information by touch-tone phone puts a wide range of options right at your fingertips, around-the-clock - all for free with your First Federal Bank account.

- 1** Have your account number(s) ready.
- 2** Call **337-421-1234** from any touch-tone phone. (Outside local area, dial **1-800-860-1238**.)
- 3** You will receive simple instructions (including how to create your **Personal Identification Number** or **PIN**) and a menu of services.
- 4** Press the corresponding numbers to access these services.

■ Checking, Savings or Money Market account transactions

- Transfer funds
- Account Balance
- Previous activity
- Place stop payments
- Specific transaction inquiry
- Last deposit date and amount
- ATM and other automatic transactions

■ CD or IRA transactions

- Account Balance
- Interest information
- Maturity date

■ Loan transactions

- Loan Balance
- Interest information
- Make payments
- Payment & payoff info

24 HOUR ACCOUNT INFORMATION
(337) 421-1234 • (800) 860-1238

EMAIL: firstfederal@ffbla.com

LOCATION INFORMATION

Scan this code with your smart phone, or visit our website, to find ATMs, offices and office hours.

